

NODRIVE

Privacy Notice

Under Articles 13 and 14 of Regulation (EU) 2016/679

Version 1.0 • 23 August 2026 • Beta

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1. Data Controller

Provider	Fiscalbox S.r.l.
Registered office	Via Generale Orsini 40, 80132 Napoli (NA), Italy
VAT / Tax code / Companies Register	07839361214
REA	NA-913721
Certified email (PEC)	fiscalbox@pec.it
Email	info@nodrive.cloud

Privacy requests can be sent to info@nodrive.cloud or to the certified email address fiscalbox@pec.it. As of the date of this notice, no Data Protection Officer (DPO) has been formally appointed.

2. Scope of this Notice

This notice covers the Nodrive desktop app, the Nodrive account and related technical backend, the nodrive.cloud website, email support and optional diagnostics. In this Beta, Nodrive does not offer Hosted/Nodrive Cloud storage for file content: user data is stored locally or with third-party storage selected and configured by the user.

Key distinction

Google Cloud Platform is used by Fiscalbox for the Nodrive technical backend. Google Drive, when selected by a user, is instead an independent service owned and authorised by that user as their own storage.

3. Categories of Personal Data

Category	Examples	Legal basis
Account and identifiers	Email, language/locale, technical account and session identifiers.	Performance of the contract / pre-contractual steps.
Authentication and security	Authentication records/verifiers, session tokens, salts, technical parameters and security logs. Under OPAQUE the server does not process the password in plaintext.	Contract and legitimate interests in security.
Cryptographic keys	In the current Beta, the wrapped User Key and recovery material remain on the local device. Fiscalbox does not store the User Key in plaintext on the backend.	Technical necessity on the device; not transferred to the backend as plaintext content.
User-selected storage	Selected provider type and local configuration. For Google Drive, the OAuth token is stored only on the PC and is not sent to Fiscalbox servers.	User request / performance of the contract.
Backend technical metadata	App version, technical identifiers, authentication events, timestamps, errors and minimum data needed for security and reliability.	Contract and legitimate interests.
Optional diagnostics	App version, operating system, time, installation ID/pseudonymous technical identifier and log excerpts according to configuration. They must not contain passwords, keys or file content.	User consent for optional submission.
Support	Email, message content and attachments voluntarily sent to info@nodrive.cloud .	Contract / user request.
Website and analytics	Browser/device technical data, pages visited, sessions and approximate location via Google Analytics 4 after consent.	Consent for non-essential analytics; technical cookies as permitted by applicable law.

4. File Content and Zero-Knowledge Model

Nodrive encrypts file content, filenames and directory structure on the user's device before any transfer to remote storage. In the Beta, Fiscalbox does not receive or host file content as a Nodrive storage service. For local disks, data remains on the user-selected device. For "Your storage", encrypted blocks are sent by the client to the provider authorised by the user.

The zero-knowledge design reduces Fiscalbox's ability to access content, but does not eliminate processing of account, authentication, security, optional diagnostics, support and website data.

5. Google Drive and Other User-Selected Storage

To use Google Drive as storage, the user must independently hold a Google account and authorise Nodrive through OAuth. Nodrive neither receives nor knows the Google account password. The authorisation token issued by Google is stored locally on the user's PC. The user may revoke authorisation from their Google account settings.

Google Drive and other providers connected by the user operate under their own terms and privacy notices. A provider may know the identity of its own customer and observe infrastructure metadata relating to encrypted objects, such as number, size and timing. Fiscalbox does not control the retention or availability policies of the provider selected by the user.

6. Purposes of Processing

- Create and manage the Nodrive account and provide Beta functionality.
- Authenticate users and protect accounts, backend and infrastructure against abuse and unauthorised access.
- Handle support and privacy requests.
- Receive and analyse diagnostics only when the user chooses to submit them.
- Measure website use with Google Analytics 4 after consent, solely for statistics and website improvement.
- Comply with legal obligations and handle disputes or authority requests.

7. Recipients and Providers

Entity	Purpose	Note
Google Cloud Platform	Nodrive technical backend, account/authentication and infrastructure services.	European regions configured by Fiscalbox. Google acts as a technical provider under its data-processing terms.
Google Analytics 4 / Google Ireland Limited	Analytics for nodrive.cloud after consent. No Google Ads, remarketing or Google Signals in the declared Beta configuration.	Analytics data under the GA4 configuration and Google terms.
Authorised Fiscalbox staff	Support, security and optional diagnostics.	Access limited to what is necessary and subject to confidentiality.
Storage providers selected by the user	Google Drive, WebDAV, NAS or other supported connectors.	Independent services selected and authorised by the user; they are not Fiscalbox Hosted storage.

8. International Transfers

Fiscalbox currently configures the Nodrive backend on Google Cloud Platform in Europe. Global providers, including Google, may nevertheless carry out certain processing or technical access from countries outside the EEA under their applicable terms. Where a transfer subject to the GDPR requires safeguards, Fiscalbox relies on mechanisms available under applicable law and the provider's contractual framework, including adequacy decisions and Standard Contractual Clauses (SCCs) where relevant.

For storage independently selected by the user, data location depends on that provider and on the user's account configuration.

9. Retention

Category	Period / criterion
Nodrive account	For the life of the account. Following a deletion request, account personal data is generally deleted or anonymised within 30 days, subject to legal, security or dispute-related exceptions.
Backend/security logs	90 days, unless documented incident handling or legal obligations require longer retention.
Optional diagnostics	30 days after receipt, unless a report must be retained longer for a specific documented technical case.
Email support	24 months from the last interaction, unless longer retention is necessary to protect rights or comply with law.
Google Analytics 4	User/event-level data configured for 2 months. Standard aggregated reports may be retained

Category	Period / criterion
	according to Google Analytics functionality.
File content	Not hosted by Fiscalbox in the Beta. Retention depends on the local device or the storage provider selected by the user.
Google Drive token / storage credentials	The Google Drive OAuth token is stored locally on the PC, not on the Fiscalbox backend. Local removal or revocation through Google stops its use.

10. Account Deletion and Data on User Storage

Deletion of a Nodrive account may be requested at info@nodrive.cloud. Fiscalbox handles requests within the GDPR time limits and operationally aims to complete deletion of account data within 30 days, subject to applicable exceptions. Deleting a Nodrive account does not automatically delete encrypted data stored on a PC, NAS, Google Drive or another storage service controlled by the user; the user must remove those objects through the relevant device or provider.

11. Data Subject Rights

Where provided by law, data subjects may request access, rectification, erasure, restriction, portability, objection and withdrawal of consent. Requests may be sent to info@nodrive.cloud or to fiscalbox@pec.it. Data subjects may also lodge a complaint with the Italian Data Protection Authority (Garante per la protezione dei dati personali).

12. Automated Decisions and Marketing

The Beta does not use automated decision-making within the meaning of Article 22 GDPR and does not perform commercial profiling. No newsletters, Google Ads, remarketing or automated promotional communications are planned for the Beta.

13. Cookies and Google Analytics

nodrive.cloud uses Google Analytics 4 for statistical purposes. Non-essential analytics cookies are activated only after the user's choice through the cookie banner. The declared Beta configuration does not use Google Signals, Google Ads, remarketing or advertising personalisation. See the Cookie & Tracking Policy for details.

14. Security

Declared technical measures include client-side encryption, OPAQUE authentication, Argon2id, TLS in transit, logical account isolation and local handling of key material according to the features actually implemented. Google Drive tokens are stored locally on the PC. No system can guarantee absolute security and a compromised device may bypass application-level protections.

15. Changes to this Notice

This notice is versioned. It will be updated if there are material changes to purposes, data categories, providers, Hosted storage, payments, marketing or legal requirements. Material changes will be brought to users' attention through appropriate means.

Main references

Regulation (EU) 2016/679 (GDPR) - <https://eur-lex.europa.eu/eli/reg/2016/679/>

Directive (EU) 2019/770 on digital content and digital services - <https://eur-lex.europa.eu/eli/dir/2019/770/oj>

Italian Legislative Decree 4 November 2021, No. 173 implementing Directive (EU) 2019/770 - <https://www.normattiva.it/>

Italian Data Protection Authority - Cookie FAQ and guidelines - <https://www.garanteprivacy.it/faq/cookie>

Google Cloud Data Processing Addendum - <https://cloud.google.com/terms/data-processing-addendum>

Google Analytics - Data retention - <https://support.google.com/analytics/answer/7667196?hl=en>